








































# User guide for the Speak Up Phone Lines

- 1 | Please dial the local phone number to access Sonepar's Speak Up line via telephone.
- 2 | Enter Sonepar access pin number: 1034.
- 3 | Answer the different questions providing as much information as possible to help us investigate your report.
- 4 | You can make an anonymous report, but for efficient handling, we recommend leaving your name and contact number for further discussion with our case manager. Please note that your report will be recorded but your voice will be modified to be unrecognizable.
- 5 | By continuing, you consent to this recording and the processing of your information. Information about the processing of your personal data and your rights can be found in the privacy policy on [sonepar | Home \(integrityline.app\)](#).
- 6 | At the end of the report submission process, you will have the option to set up a secure inbox to receive feedback and to communicate with the case manager in case further information is required.
- 7 | Your report will be sent to Sonepar HQ and/or Regional/Local head of Compliance for review and will be treated confidentially.

## List of Local Phone Numbers

 Australia	+61251142052
 Austria	+4313589372
 Belgium	+3228997261
 Brazil	+556135507564
 Canada	+12894019198
 Chile	+56232149988
 China	+86108003200116
 Colombia	+576053161068
 Czech Republic	+420296240073
 Dominican Republic	+18299466153
 Estonia	+3726077987
 Finland	+358942552333
 France	+33187212291
 Germany	+493099257146
 Hong Kong SAR	+85230023682
 Hungary	+3617011807
 India	+911171816583
 Luxembourg	+35227860540
 Macao SAR	+853800037
 Malaysia	+601800812858
 Mexico	+525571002193
 Monaco	+37780094411
 Netherlands	+31203232345
 New Zealand	+6448897975
 Norway	+4721097767
 Panama	+5078355523
 Peru	+5116409418
 Poland	+48221523361
 Portugal	+351304502651
 Romania	+40317829807
 Singapore	+6531382063
 Spain	+34910477636
 Sweden	+46812160726
 Switzerland	+41435510235
 Thailand	+6620888314
 Trinidad & Tobago	+18682241768
 United Arab Emirates	+9718000320095
 United Kingdom	+442038850064
 United States	+12132791015

